

Sub-processors

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TeamHQ relies on a number of cloud service providers and other third-party companies to support the operation of its business. These providers are collectively referred to as "sub-processors." TeamHQ may, from time to time, engage new sub-processors or change existing ones. Should this occur, TeamHQ will notify customers via email outlining the nature of the change.

The following are the key cloud-based services and other sub-processors TeamHQ uses to process personal data:

Service	Location	Use	Processor / Controller
Amazon Web Services (AWS)	Australia/UAE	Hosting our SaaS products	Processor for a controller
BurstSMS / Kudiosity	Australia	SMS provider	Processor for a controller
Freshdesk	Australia	Providing customer support for TeamHQ products	Controller and processor
Google Analytics	USA	Website analytics	Processor for a controller
Google Apps	Australia	Administration	Processor for a controller
MailGun	USA	Email server	Processor for a controller
SendGrid	USA	Email server	Processor for a controller
Sentry	USA	Error Logging	Processor for a controller
Xero	Australia	Finance / invoicing	Processor for a controller